



## LIMITED LIFETIME TRANSFERABLE WARRANTY FOR PVDF PAINTED STEEL

### SECTION A: COVERAGE

True Metal Supply provides a 50-year limited warranty for PVDF-coated AZ50 steel roofing and siding panels ("PRODUCT") installed within the continental United States. Under this warranty:

1. Durability of Coating: For 50 years after installation, the PVDF coating ("COATING") will not chip, crack, peel, flake, or check, except for slight surface irregularities accepted as standard in the industry for tightly formed edges.
2. Color and Chalk Resistance: For 35 years after installation on vertical surfaces or surfaces angled less than 86° from vertical:
  - The COATING will not chalk beyond ASTM D-4214-89 method 0659 number eight (8).
  - The COATING will not experience a color change exceeding five (5.0) Hunter BE units, measured on cleaned surfaces and compared to the original unexposed surface.

Exceptions: Specific colors (e.g., Regal Red, Matte Black) and metallic finishes may have reduced warranty periods for chalking and fading.

3. Structural Integrity: For 50 years from the PRODUCT's shipment date, panels will resist corrosion, structural failure, or perforation when installed at least 1,500 feet from saltwater or brackish water.
4. Transfer of Warranty: A one-time transfer of the warranty is allowed within the first 10 years from the original installation date, provided the transfer is registered with True Metal Supply within 30 days of property ownership change.

### SECTION B: EXCLUSIONS

This warranty does not cover:

- Damage from improper installation, exposure to corrosive elements, submersion, or improper storage.
- Use within 1,500 feet of saltwater or environments with harsh chemical exposure.
- Defects arising from non-compliance with building codes or manufacturer instructions.
- Panels subjected to extreme mechanical stress, alterations, or use of unsuitable fasteners.
- Damage from natural disasters, fire, or improper cleaning.

### SECTION C: MAINTENANCE REQUIREMENTS

To maintain warranty coverage, the customer must:

1. Perform semi-annual freshwater rinses to remove salt and debris.
2. Inspect products upon delivery and prior to installation to identify defects.
3. Report any warranty claims in writing within 30 days of discovery.

## SECTION D: LIMITED REMEDIES

If a valid claim is made under this warranty:

- For coating defects, True Metal Supply will cover the costs of repainting, repairing, or replacing the defective product, at its discretion.
- For structural failures, replacement panels or reimbursement will be provided.

## SECTION E: WARRANTY LIMITATIONS

This warranty is the sole and exclusive warranty provided by True Metal Supply. No other warranties, whether express or implied, including fitness for a particular purpose, are offered. True Metal Supply is not responsible for indirect, incidental, or consequential damages.

## SECTION F: DISPUTE RESOLUTION

All disputes arising under this warranty will be resolved by binding arbitration in accordance with the Commercial Arbitration Rules of the American Arbitration Association. Arbitration will occur in Knox County, Tennessee, unless otherwise agreed.

## SECTION G: ADDITIONAL TERMS

No modification or waiver of this warranty is valid unless expressly agreed to in writing by an authorized representative of True Metal Supply. No terms or conditions other than those outlined herein, nor any agreement, understanding, or conduct—whether oral or written—purporting to alter this Limited Warranty or waive the rights of True Metal Supply under this warranty, shall be valid or enforceable unless expressly stated in writing, explicitly referring to this Limited Warranty, and signed by an authorized representative of True Metal Supply.

This Limited Warranty automatically terminates if there is a change or transfer of ownership of the property where the metal coated with the COATING was originally installed, except in the case of Fluropon®, TRINAR®, or DuraPon®-branded products. For Fluropon®, TRINAR®, or DuraPon®-branded products, this Limited Warranty permits one transfer of ownership, provided the transfer occurs within the first ten (10) years from the original installation date. In such cases, the warranty coverage will continue for the unexpired portion of the original warranty period. This continuation applies only to the first transfer of ownership. After the initial ten (10) years or following a single ownership transfer, any subsequent transfer will result in the automatic expiration of this Limited Warranty for the property in question.

Regardless of any other provision in this Limited Warranty, True Metal Supply's warranty obligations to the CUSTOMER shall not exceed those extended to True Metal Supply by its supplier (SUPPLIER) for the PRODUCT. A copy of the supplier's warranty will be provided to the CUSTOMER upon request. If the SUPPLIER is no longer in operation at the time of a CUSTOMER's warranty claim or fails to fulfill its warranty obligations to True Metal Supply for any reason, True Metal Supply will have no further warranty obligations to the CUSTOMER concerning that claim. The CUSTOMER acknowledges that True Metal Supply is not the manufacturer of either the metal or the coating covered under this warranty. Any issues arising from exceptions outlined herein will be resolved by the original manufacturer and will be deemed final and conclusive as to the CUSTOMER.

This Limited Warranty, as well as the rights and obligations of the parties involved, shall be governed exclusively by the substantive laws of the State of Tennessee, USA. Any disputes or claims arising from or related to this warranty will be resolved through binding arbitration conducted in accordance with the Commercial Arbitration Rules of the American Arbitration Association. Arbitration will occur in Knox County, Tennessee, unless otherwise mutually agreed upon by True Metal Supply and the CUSTOMER. The arbitration will involve three arbitrators, and the proceedings will be conducted in English.

The rights and obligations under this agreement shall not be governed by the provisions of the United Nations Convention on Contracts for the International Sale of Goods. Instead, they will be governed solely by the laws of the State of Tennessee, USA.

ISSUED BY:

TRUE METAL SUPPLY

DATE:

AUTHORIZED REPRESENTATIVE:

TITLE: WARRANTY MANAGER