



20-YEAR TRANSFERABLE DIGITAL PRINT COATING WARRANTY

True Metal Supply proudly offers this 20-Year Warranty for digital print coatings used to coat metal panels covering specific product performance aspects for qualified installations.

WARRANTY COVERAGE

This warranty applies to digital print coated panels if the following conditions occur:

1. Adhesion Failures: **Within 20 years of coating application**, the coating cracks, flakes, or peels in a way visible through normal outdoor observation. Minor fractures caused during proper fabrication are excluded.
2. Performance Issues: **Within 20 years of coating application:**
 - Color Change: Deviates by more than 7.0 Hunter delta-E units on roofing panels or 5.0 units on siding panels (measured per ASTM D-2244). Variations in exposure may result in non-uniform color changes, which are not guaranteed under this warranty.

WARRANTY BENEFITS

If a covered issue arises and all conditions are met, True Metal Supply will provide:

- Reasonable costs for labor and materials to repaint, repair, or replace the affected panels, at True Metal Supply's discretion.
- Warranty coverage for repainted, repaired, or replaced panels will be limited to the remaining term of the original warranty.
- Transfer of Warranty: A one-time transfer of the warranty is allowed within the first 5 years from the original installation date, provided the transfer is registered with True Metal Supply within 30 days of property ownership change.

The benefits under this warranty will not exceed the original purchase price of the coated panels or any remedies outlined in other warranties applicable to the property.

ELIGIBILITY AND APPLICATION

This warranty is valid only when:

- Customer registers warranty with True Metal Supply at truemetalsupply.com/warranty.
- Digital Print coated products are installed in compliance with professional industry standards and recommendations set forth by True Metal Supply.

EXCLUSIONS

This warranty does not cover failures or damages resulting from:

- Natural disasters, external forces, or other events outside True Metal Supply's control.
- Improper maintenance, treatment, handling or alteration of coated panels.
- Environmental conditions such as harmful fumes, salt spray, or proximity to saltwater (within 1,500 feet).
- Improper storage or handling, such as moisture entrapment or standing water exposure.
- Corrosion at cut or bare edges.

CUSTOMER OBLIGATIONS

To qualify for warranty benefits:

1. Notify True Metal Supply in writing within 30 days of identifying a defect.
2. Provide access to the affected site and cooperate in determining the cause of the issue.
3. Provide proof of warranty registration prior to filing a warranty claim or making a complaint.

LIMITATIONS

This warranty applies exclusively to installations within the continental United States and Alaska.

Disclaimer: True Metal Supply provides no other express or implied warranties, including implied warranties of merchantability or fitness for a particular purpose. Liability for incidental or consequential damages is expressly excluded.

OTHER TERMS

True Metal Supply reserves the right to amend or discontinue this warranty with 30 days' written notice. Amendments apply only to products purchased after the notice period. This warranty is governed by the laws of the State of Tennessee.

No terms or conditions, other than those stated herein, and no agreement or understanding, oral or written, and no course of conduct or performance, in any way purporting to modify this Limited Warranty or to waive True Metal Supply's rights hereunder, shall be binding unless clearly outlined in a writing that expressly refers to this Limited Warranty, expressly states its effect upon this Limited Warranty, and is signed by an authorized representative of True Metal Supply.

This Limited Warranty automatically expires upon any change or transfer of ownership of the property on which the metal coated with COATING is initially installed except where outline in the "Warranty Benefits" section.

Notwithstanding anything in this Limited Warranty to the contrary regarding the PRODUCT, in no event shall the warranty obligations of True Metal Supply to the CUSTOMER exceed the limited warranty obligations of True Metal Supply's supplier of the PRODUCT (SUPPLIER) extended to True Metal Supply (a copy of which will be provided to the CUSTOMER upon request). If the SUPPLIER is not in legal existence at the time of a CUSTOMER warranty claim hereunder, or otherwise fails (for any reason) to fulfill its limited warranty obligations to True Metal Supply regarding such a warranty claim, True Metal Supply shall have no warranty obligations to the CUSTOMER under this Limited Warranty for such a claim.

The CUSTOMER acknowledges that True Metal Supply is not the manufacturer of either the metal or the coating warranted herein and agrees that all issues arising from or related to the exceptions outlined herein shall be finally and conclusively determined by the original manufacturer.

The substantive law of the State of Tennessee shall exclusively govern the rights and duties of the parties under this Agreement. All claims and disputes arising under or relating to this Limited Warranty will be settled by binding arbitration in Knox County, Tennessee, or another location mutually agreed upon by True Metal Supply and the CUSTOMER.

The rights and obligations of the parties under this Agreement shall not be governed by the provisions of the United Nations Convention on Contracts for the International Sale of Goods. Instead, these rights and obligations shall be governed by the laws of the State of Tennessee, USA. Any controversy or claim arising out of or relating to this contract shall be determined by arbitration in accordance with the Commercial Arbitration Rules of the American Arbitration Association. The number of arbitrators shall be three. The place of arbitration shall be Knox County, Tennessee, USA. The language of the arbitration shall be English.

Issued by:

True Metal Supply

Date:

Authorized Representative:

Title: Warranty Manager